

Technical Services

NetSystems' tech services department provides planning, installation, regular maintenance and support services for our customers' networks.

- Systems designed to fit your needs
- Highly qualified staff
- Commitment to support
- Partnerships with top vendors

Network Design –We will individually design your network for the unique situations and needs of your company.



Network Installation - We take care of the installation process from beginning to end, including software installations, workstation connections, E-mail setup, Internet access, antivirus installation, remote connections, local and networked printer setup, and of course, full support after the installation

Remote Networking - NetSystems provides secure networking within your building, between multiple business sites in your city, or between multiple business sites anywhere you can put an Internet connection.

Wiring - NetSystems provides full data and voice wiring services for both network and telephone wire, all certified to industry specifications.

24/7 Support - We offer full 24/7 technical support for our customers, including telephone support, remote support, and on-site support, all delivered with NetSystems' trademark friendly and helpful style.

Remote Support - Many computer problems can be resolved by NetSystems' staff through a remote connection to your computer.

SAA Program - At your office on a regularly scheduled basis, we will perform routine maintenance and optimization on your systems, install or maintain your software, update your antivirus software, take care of the computer needs of your users, and any other services you may require. Your company does not require a dedicated support person on staff, and your professionals can get back to the work they are trained for.



Project Management - Utilizing the combined skills of our staff, and our extensive network of contacts in the computing industry, NetSystems' project management team ensures that your project produces the results your company needs.

Services include:

- Evaluation and written recommendations for complete hardware, software, and communications solutions
- Fax, phone systems, and office systems integration
- Coordination of other vendors

Consultation - If you are unsure of your company's next step in information technology development, we can provide guidance. We know the technology industry, including the products and services that are still being developed. NetSystems can help ensure that you are using the best tools for the job.

Internet Services - The Internet is not only a valuable tool, it has become a necessity for business in today's world. NetSystems can help you use



the Internet in your business in many ways:

- Web site development
- Template-based Web sites, starting at \$300
- Internet service provider coordination
- Domain name setup
- Web Site Administrator Program©
- Internet access through your company's network
- Internet security to protect against hackers
- Virus protection to keep your files safe
- Flash animation

Who is NetSystems, LLC? NetSystems, LLC is a technology company providing networking, hardware and software services for businesses, with our own special emphasis on superior customer care.

Who are our customers? We serve companies of all sizes, from small firms with as few as two computers, to multimillion-dollar corporations. Our most common client is an organization

with 25 to 100 computers who depends heavily on their computer systems, but cannot justify the cost of full-time computer staff. NetSystems fills this need by partnering with the client. Many of our clients have offices around the country. Through advances in remote diagnostics and communication tools, we are able to provide full support to all of our clients, no matter where they are.

What can NetSystems do for you and your company? Whether you are just beginning to think about installing a network, or have an existing system that you know could do more for you, NetSystems can help. We can help you evaluate your needs, and see your plans through to a more productive system. We can assist your in-house staff, or we can completely manage your system for you. Let NetSystems help you get the most from your computer investment, with the kind of complete customer care you deserve.



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